



NOTICE OF NONDISCRIMINATION

Burgess Health Center complies with applicable federal civil rights laws and does not discriminate, exclude, or treat people differently because of their race, color, national origin, age, disability, or sex.

Burgess Health Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (e.g. large print, audio, accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
- **If you need these services, please ask someone at registration or your healthcare provider.**

If you believe Burgess Health Center has failed to provide these services or has discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with the:

Director of Compliance & Quality

1600 Diamond Street – Onawa IA 51040

Phone: 712-423-2311

Fax: 712-423-9499

You can file a civil rights complaint with the Office for Civil Rights electronically through the Complaint Portal, available at <https://ocrportal.hhs.gov/> or by mail or phone to the:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available:

<https://www.hhs.gov/ocr/filing-with-ocr/index.html>