



BURGESS HEALTH CENTER AND BURGESS FAMILY CLINICS FINANCIAL ASSISTANCE POLICY SUMMARY

Burgess Health Center (BHC) Burgess Family Clinic (BFC) offers several types of financial assistance for those who can't afford medically necessary services.

1. We can help you if you do not have health insurance or have health insurance but have a high deductible, not enough coverage when your income for a year is at, or less than HUD guidelines.
2. We also can help you if you can pay for your living expenses but aren't able to pay both your living expenses and medical bills after insurance without selling items you use to make a living.

If either of this is true for you, you will qualify for financial help if you have an annual household income of less than \$125,000 and don't have other assets to pay for your care. Your assistance will be based on the size of your household and HUD guidelines.

You will never be required to pay for or arrange to pay for emergency services before it is provided to you.

Patients can apply for financial assistance by completing and submitting a financial assistance application to BHC's Patient Financial Services.

If you qualify for financial assistance, you will in no case be charged more than amounts generally billed for emergency services or other medically necessary services.

The Burgess Patient Financial Services staff are available to answer questions and provide information on financial assistance, the application process, and nonprofit organizations and government agencies that can assist with these applications. The Burgess Patient Financial Services staff is located in the admitting area at Burgess Health Center and can be reached by phone at 712-423-9218.

The hospital's financial assistance billing and collection policies and the application forms are available on the Burgess Health Center website www.burgesshc.org/financial-assistance/ and in the health center admitting and emergency room areas. These policies and translated copies of this summary are available upon request by contacting the Burgess Patient Financial Services staff at 712- 423-9218.